



the master channel



The Master Channel

certifies that

Jeroen Vermont

has successfully mastered the course

Customer-Centric Business Process Improvement

In order to obtain the **mastery level grade**, one needs to pass every module test, as well as the online final exam, with a score of at least 80%.

Prof. dr. Jan Moons
CEO

Prof. dr. Manu De Backer
CEO and academic director

valid certification id: 66719d99d90c8af3a505ac36

<https://mycourse.app/mUvN2bPQkeYup6a46>