the master channel

The Master Channel

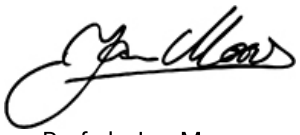
certifies that

Angelo Dedvukaj

has succesfully mastered the course

Customer-Centric Business Process Improvement

In order to obtain the **mastery level grade**, one needs to pass every module test, as well as the online final exam, with a score of at least 80%.



Prof. dr. Jan Moons
CEO



Prof. dr. Manu De Backer
CEO and academic director

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