



the master channel



**The Master Channel**

certifies that

**Stijn Dousy**

has succesfully mastered the course

## **Customer-Centric Business Process Improvement**

In order to obtain the **mastery level grade**, one needs to pass every module test, as well as the online final exam, with a score of at least 80%.

Prof. dr. Jan Moons  
CEO

Prof. dr. Manu De Backer  
CEO and academic director

valid certification id: 67459de7148c61d0700b428a

ertificate\_v2/658015e32e11d9d3d3074d92/user/66fac419d3ff02568503f935