



The Master Channel

certifies that

## **Robin Windels**

has succesfully mastered the course

## **Customer-Centric Business Process Improvement**

In order to obtain the **mastery level grade**, one needs to pass every module test, as well as the online final exam, with a score of at least 80%.

Prof. dr. Jan Moons CEO

Prof. dr. Manu De Backer CEO and academic director

valid certification id: 674c71cb868a9b2ebb0be666

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